



## OUR SISTER'S CLOSET

### A Free, Donation-Based Women's Clothing & Necessity Boutique

*Working toward safety, stability, and opportunity with confidence and dignity.*

Through personalized appointments and care packages, Our Sister's Closet (OSC) helps individuals feel confident, prepared, and supported as they pursue personal and professional goals.

#### What We Provide

##### Personalized Shopping Appointments

Each 90-minute appointment pairs a client with a trained volunteer stylist who helps them select clothing, shoes, accessories, makeup, and hygiene products as available. Clients typically leave with 3–5 outfits and essential items that help them feel confident and prepared for what's next, whether that's a job interview, a new workplace, or a fresh start.

##### Essential Care Packages

For individuals who need items quickly, Our Sister's Closet prepares customized care packages. Last year, over 300 packages were distributed, including interview clothing, winter gear, shoes, and hygiene basics for those navigating urgent life transitions, including fleeing domestic violence.

*My experience was amazing from start to finish. They made me feel like I had a personal shopper! Helping me find clothes that fit, outfits I can wear to work, and pieces that made me feel confident again. I had been embarrassed wearing the same clothes to work. This support meant so much. The ladies were kind, patient, and uplifting, and I left feeling worthy, encouraged, and honestly like a butterfly. I'm so grateful for this gift when I truly needed it.*

# CHANGING LIVES

## IMPACT BY THE NUMBERS

- **500+** boutique appointments each year
- **300+** emergency care packages distributed annually
- **149** volunteers contributing **800+** hours of service
- **\$27,800** worth of volunteer time invested
- **\$75,900** in clothing received from community members last year

## WHO WE SERVE

Open to anyone who could benefit from access to these clothing and essentials, clients come for many reasons:

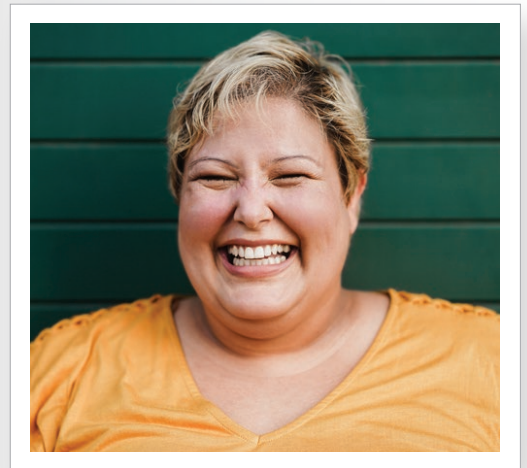
- Preparing for job interviews or new employment
- Rebuilding after a domestic violence situation
- Replacing belongings after hardship or housing instability
- Seeking confidence and support during life transitions
- Our Sister's Closet is also a trusted referral partner for many local service providers.

## MORE THAN CLOTHING

We often describe the boutique as the "front porch" to the broader services offered at YWCA Spokane.

During appointments, clients frequently begin sharing their goals, challenges, or safety concerns. Through these conversations, staff can connect them to additional resources, from advocacy and counseling to housing and legal services, helping move them toward long-term stability.

To support this work, visit [ywcaspokane.org](http://ywcaspokane.org) or scan the QR Code.



## CONFIDENCE DIGNITY & CARE

Donations for this program help to ensure that every person who walks through the doors of Our Sister's Closet is met with dignity, care, and the tools they need to move forward. From maintaining the boutique space to supporting volunteers to providing essentials not often donated, your investment makes this program possible.

Together, we are helping individuals step into new opportunities with confidence, stability, and hope.

**Since 1903**, YWCA Spokane has been helping our community overcome social, economic, and personal barriers in order to accomplish set goals and achieve healthier and more fulfilling lives.

Today, we focus on supporting victims of intimate partner violence, promoting early childhood education, fostering the economic advancement of women, breaking generational cycles of violence, and confronting racial and social justice issues impacting our clients and our community.