

eliminating racism
empowering women

ywca

SPOKANE

Annual Report

2021

STANDING UP FOR SOCIAL JUSTICE | HELPING FAMILIES | STRENGTHENING COMMUNITIES

Look How Far We Have Come

A LETTER FROM OUR CEO

Gratefully, I have had the opportunity to call YWCA Spokane home for the last 10 years, first as CFO and now as CEO. Recently, I took a moment to reflect on the incredible journey of impact this agency has achieved over the last decade because of this caring community.

With your support, we have served over 153,500 women, men, children, and families over the past 10 years! That is an average of over 15,000 clients cared for and supported each and every year because of supporters like you who are dedicated to our work and mission.

Since 2011, we have increased a staff of 60 to a team of 90 and we have expanded our services in order to more fully live out our mission. We now have a mental health therapy program focused on healing the lasting trauma experienced after a survivor and their children are safe from their abuser. We have developed curriculum, support groups, and resources focused on healthy relationships and teen dating violence in order to end cycles of generational violence. Our housing and shelter program has expanded to ensure we can remove survivors and their children from imminent danger and into safe and secure housing.

We brought back a critical legal team dedicated to assisting as many clients as possible as they navigate complicated civil legal cases. We opened a family justice center that allows us to work together with city and county law enforcement partners in a way we never could before. We expanded our partnership with the Department of Health Services to ensure survivors were aware of their rights and able to navigate complicated financial challenges.

Our early childhood education program for low-income families has more than doubled in size and has consistently received the highest ranking scores for the Early Achievers program—where children are coached to become intellectually and emotionally ready for kindergarten.

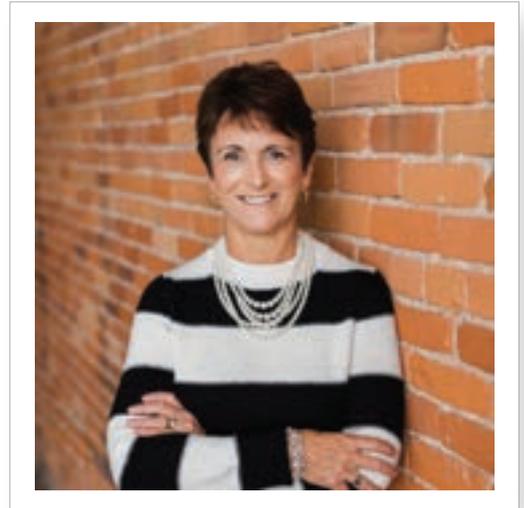
In addition, we have increased the offerings we provide to the community. Free customizable domestic violence training is provided monthly. Our Racial and Social Justice Committee offers events and educational resources to deepen understanding around equity and how we can foster an empowered community for all. Safe spaces have been created for youth to engage and step into leadership opportunities through our Youth Leadership Council. This work is incredible and we simply could not do it without you and your support.

Together, we have witnessed tremendous growth in the way we serve our community and we have created a lasting impact on thousands of lives. Please know how critical you are as part of this team and how valuable you are to the health and wellbeing of our community. Thank you for continuing to partner with us today and each day moving forward.

In Gratitude,

Jeanette Hauck

Jeanette Hauck, CEO of YWCA Spokane



**PEACE. JUSTICE.
FREEDOM. DIGNITY.**

Who We Are

MISSION

YWCA Spokane is dedicated to eliminating racism, empowering women and promoting peace, justice, freedom and dignity for all. We live out our mission by standing up for social justice, helping families, and strengthening communities.

VISION

Be the leader in providing inclusive, trauma-informed services for healing and personal growth through advocacy, education, empowerment and meaningful access. YWCA Spokane believes in a community where all women and children have a safe place to live. A place where women have the opportunity to earn a livable wage and families can live free from violence, in peace, and with dignity.

VALUES

EMPOWERMENT | Provide clients and each other with encouragement and tools to promote independence and self-confidence. Deliver services with dignity and respect while taking into account individual differences and unique circumstances.

EQUITY | Actively engage in the fight against racism. Seek out and engage in training and learning opportunities about equity. Take action to put equity into practice in the workplace and in the community. Listen deeply and honor the diversity each individual brings.

COLLABORATION | Engage in clear and honest sharing of information to establish a culture of trust and integrity. Build strong relationships with team members, outside agencies, the community, and participants to work towards a shared vision of justice, freedom, and dignity for all.

INNOVATION | Lean into the unknown with curiosity, trust and a willingness to explore new ways of serving our community. We are at our best when we are at the edge of our knowing, accepting both mistakes and successes as tools for continued learning.



YOU CHANGED MY ENTIRE WORLD.

I have a reason to smile when I wake up. I am lucky to be alive, I feel. Your team listened to me and jumped to help me when I had no one in the world.

I was on my last bit of strength when I came into the YWCA and today I have the strength to help others.

You changed my entire world.

- Survivor & YWCA Client

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DEDICATED TO SPOKANE SINCE 1903

For 119 years, YWCA Spokane has been helping women and children overcome social, economic, and personal barriers in order to accomplish their goals and achieve healthier and more fulfilling lives. Today our areas of focus include supporting victims of intimate partner domestic violence (DV) regardless of gender, fostering economic advancement of women, and promoting early childhood education and support for families.

In addition to providing free, confidential, and trauma-informed programs and services to over 15,000 members of our community in and around the Spokane area every year, YWCA is also focused on breaking generational cycles of violence and confronting racial and social justice issues impacting our clients and our community and serving as a voice for what is right, fair, and just.

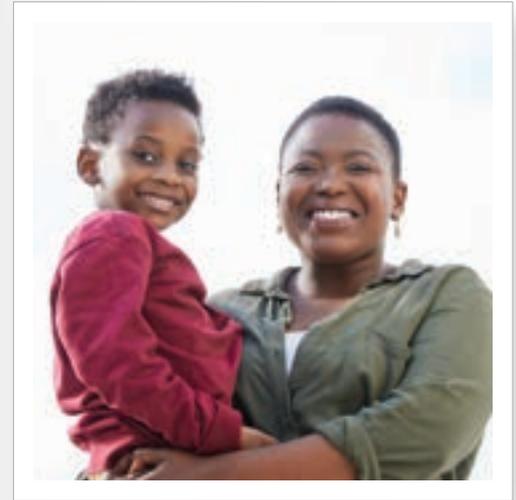
We embrace our mission through a continuum of wrap-around services including:

- 24-hour helpline services,
- confidential safe shelter services,
- safety planning and mental health therapy,
- child advocacy and youth prevention work,
- civil legal assistance and legal advocacy for survivors,
- financial education and advocacy,
- job training, mentorship, and skill building opportunities.

In addition, we offer innovative low-barrier solutions for people in need of a home, which include homelessness prevention, diversion, rapid re-housing, transitional housing, and longer-term permanent supportive housing. Our early childhood education and early care programs for low-income families provide children with holistic, evidence-based support designed to prepare them for success with elementary school and beyond.

We empower survivors to choose treatment pathways that best meet their needs and align with their safety concerns. By working at the intersections of inequality, poverty, and domestic violence, YWCA Spokane is able to disrupt longstanding societal patterns of trauma.

For more information visit [ywcaspokane.org/programs](https://www.ywcaspokane.org/programs).



A LIGHT IN THE DARK.

The advocates were a light in the dark and helped me remember that I have a lot to offer and that I am worth helping. They helped me get a job and fill out the Section 8 Housing application and I'm hopeful that I'll be in my own home soon.

I'm so thankful for the Y program and the incredible people who choose to work with survivors of DV. I never thought I would be in this position of incredible need. You can't always foresee what direction your life will take.

- Survivor & YWCA Client

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CREATING CHANGE TOGETHER

In 2021, we serve over 15,000 individuals, children, and families who are impacted by intimate partner domestic violence, homelessness, and unemployment through our free, trauma-informed, confidential programs and services.

The population we serve is overwhelmingly low income and disproportionately affected by COVID-19.

Women, women of color, LGBTQ+ survivors and other marginalized populations experience disproportionate incidents of intimate partner and gender-based violence, and increased barriers in seeking help.

OUTCOMES REPORTED ACROSS PROGRAMS:



4,355 victims of intimate partner violence received emergency support via our 24hr confidential helpline.



4,307 survivors found counseling, legal assistance, education, and community through our free and confidential services.



572 women gained new skills, tools, and resources needed for success in life, including job and school readiness, financial education, professional clothing, and necessities.



1,415 women and children escaping abusive relationships found a safe place to stay through our shelter and housing services.



3,785 children impacted by family violence received trauma-informed services interrupting cycles of poverty and violence for years to come.



683 children and their families engaged in early care and pre-school programs focused on preparing children for success with elementary school and beyond.

Learn more at ywcaspokane.org/our-impact.



YOU HELPED ME NAVIGATE PARENTHOOD.

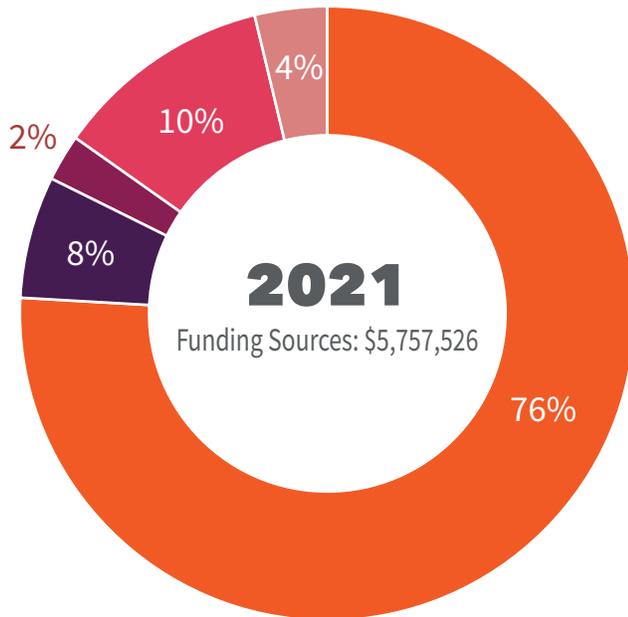
"I love everything about ECEAP. What I especially love is that not only are they caring for and teaching my child but I'm learning as well.

The fact that they take the time to share information that will make me a better parent and help me navigate parenthood has been amazing!"

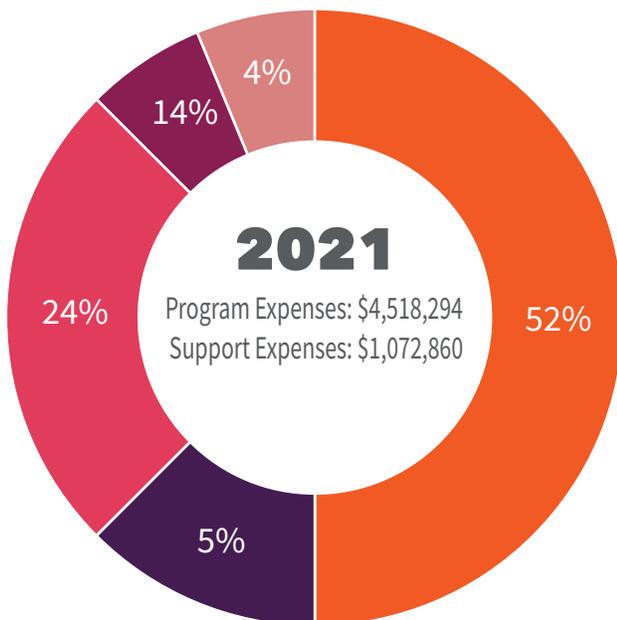
- YWCA ECEAP Parent

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Mission & Money



- 76% Government Grants & Contracts
- 8% Philanthropic Contributions
- 2% United Way
- 10% Corporate & Foundation Grants
- 4% Other Revenue



- 52% Domestic Violence Services
- 4% Women's Opportunity Center
- 24% Early Childhood Education & Child Care Services
- 14% Management & General (Support)
- 5% Philanthropy (Support)

\$166,372 Increase in operational net assets.



IT CHANGED MY LIFE.

"The day I walked through the doors of the YWCA I was a broken down person.

What I saw on that first day was a new reflection; "I am enough". I saw myself in this new way and it changed my life.

Gratefully, the YWCA showed me the path to the support I need to gain security and safety, without which I would not have gained my freedom. I know now that no matter what I do, there will always be people who care about me."

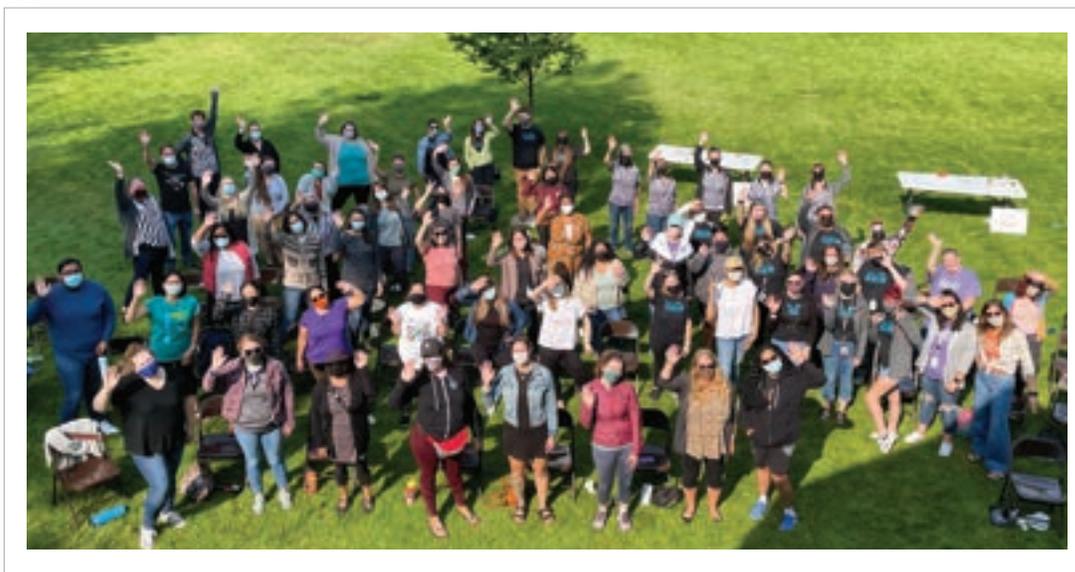
- YWCA Spokane Client

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A COMMITTED COMMUNITY

We are so grateful for the steadfast commitment our staff, board, and community partners provide in service to our clients each and every day. Thank you for making a life-changing impact on the thousands of lives we served throughout the last year.

THANK YOU TO OUR AMAZING STAFF



With the invaluable support and unwavering dedication of 90 amazing staff members, YWCA Spokane was able to create a safe, trauma-sensitive environment that fostered opportunities for healing, empowerment, and the chance for new beginnings. There are no words to thank this team enough for all they do for our community each and every day.

THANK YOU TO OUR INCREDIBLE BOARD OF DIRECTORS

We are forever grateful to our Board of Directors. Their collective skills, knowledge, and leadership provided invaluable guidance to our agency. Their unwavering dedication to YWCA Spokane's mission lived out through their passions, expertise, insight, and resource is what catapults our organization forward. For their service, loyalty, and commitment to those we serve, we are so grateful.

We thank the following members for their leadership: Laura McAloon, McAloon Law PLLC CHAIR; Mireya Fitzloff, Foust Fab VICE CHAIR; Ashley Steward, Spokane County SECRETARY; Laura Vickers, Avista Corporation TREASURER; Catherine Kashork, Paw Print Genetics PAST CHAIR

Mary Alberts, Community Volunteer; Camille Christiansen, Moss Adams; Shari Clarke, EWU Office for Diversity & Inclusion; Marlene Feist, City of Spokane; Anna Franklin, Providence Inland Northwest Washington; Linda Hendricksen, Northwest Farm Credit Services; Nicole Jenkins- Rosenkrantz, Spokane Public Schools; Jennifer Lehn, Numerica Credit Union; Kiana McKenna, Group Health Foundation Tracie Meidl, Spokane Police Department; Emily Morgan, Community Volunteer; Dr. Robin Pickering, Whitworth University; Julie Schmidt, Itron; Debra Schultz, Community Volunteer; Becky Sechler Patnoi, WA Trust Bank; Jeri Self-Merritt, Eide Bailly LLP; Yvonne Smith, Community Volunteer

WE ARE SO GRATEFUL

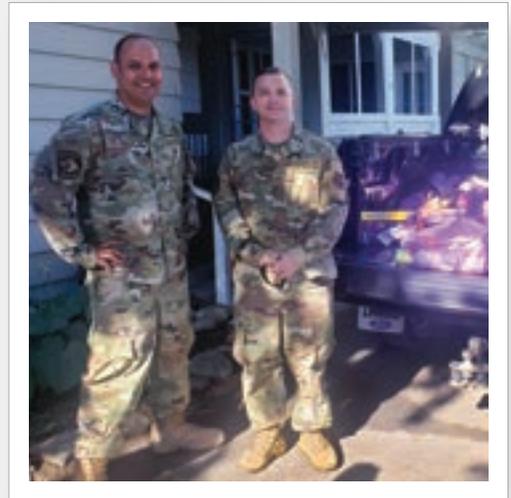
THANK YOU TO OUR CARING VOLUNTEERS

While still navigating a pandemic, **165 volunteers** contributed over **3,600 hours** of their time, skills, and service to YWCA Spokane. This group includes our outstanding board of directors, committee members, and one-time and ongoing program and campaign related volunteers.

This amazing gift to our agency saved YWCA Spokane an estimate of **\$91,500** last year. Truly amazing!

THANK YOU TO OUR INCREDIBLE COMMUNITY

In addition, we received outstanding support from YOU our community. During a very trying time, we were able to remain strong and able to serve those who needed our services most because of you. Through the many many ways you stepped up to help, you didn't hesitate to meet our call for support. **We can't thank you enough.**



**PEACE. JUSTICE.
FREEDOM. DIGNITY.**

Key Partners

eliminating racism
empowering women
ywca
SPOKANE

WE CAN'T DO THIS WORK WITHOUT YOU

THANK YOU TO OUR 2021 MISSION PARTNERS

Our Mission Partners are committed to bringing peace, justice, freedom, and dignity to our Spokane community by creating a foundation that allows for real and lasting change. Mission Partners invest a significant 3-year contribution that provides a lifeline for those we serve through our work at YWCA. This critical financial support bridges the gap between the expenses we incur while serving clients and the grants we receive from state, local, and private parties.



GOVERNMENTAL PARTNERS

Thank you to City of Spokane, Health Sciences & Services Authority of Spokane County, Spokane County, Washington Department of Children, Youth, & Families, Washington Department of Commerce, Washington Department of Social & Health Services, Washington Office of Crime Victims Advocacy, U.S. Department of Agriculture, U.S. Department of Health & Human Services, U.S. Department of Housing & Urban Development, U.S. Department of Justice, Office on Violence Against Women, and the U.S. Federal Emergency Management Agency.

FOUNDATION AND COMMUNITY PARTNERS

Thank you to the American Kennel Club, Bank of America – Charitable Foundation, BNSF Railway Foundation, Charlotte Martin Foundation, Eastern Washington University Foundation, Elizabeth Pool Charitable Trust, Empire Health Foundation, EWU, Office for Diversity & Inclusion, George F. Jewett Foundation, Gonzaga University, Hagan Foundation, Harvest Foundation, Hayes Family Fund at Seattle Foundation, Hospice of Spokane, Johnston-Fix Foundation, Johnston-Hanson Foundation, Ludlow Foundation, NATIVE Project, Planned Parenthood of Greater Washington and North Idaho, Pritchard Family Charitable Foundation, Project Beauty Share, Rotary Club of Liberty Lake, Shirts of Love, Spokane Fire Department, The Benevity Community Impact Fund, The Doyle Foundation, Inc., Umpqua Bank – Charitable Foundation, Union Pacific Foundation, US Bank – Foundation, Walmart Foundation, Washington Department of Transportation – HR & Safety, Wells Fargo Foundation, Women & Children's Free Restaurant, Women Helping Women Fund, WSU College of Nursing, and YMCA of the Inland Northwest.

Key Partners

LEVEL I: \$10,000+

Andy Vickers
Avista Foundation
Columbia Bank
Empire Health Foundation
Garco Construction
George F. Jewett Foundation
Harvest Foundation
Horizons Foundation
Inland Imaging
Innovia Foundation
Innovia Foundation
– Alvin & Jane Wolff Fund
Innovia Foundation
– Heinz and Anne Zegke
Foundation
Jim Sheehan
Johnston-Fix Foundation
Kalispel Tribe and Northern Quest
Resort & Casino
Katherine Titus
Laura Frank
Laura Vickers
Liz Morris
Mary Alberts
Mitchelin Wolff
Morning Star Foundation
MultiCare Health System
Northwest Farm Credit Services
Numerica Credit Union
Premera Blue Cross
Providence Health Care
R. Lamar Bass
Rick Robinson
Scott Morris
US Bank – Foundation
Washington Trust Bank
Wells Fargo Foundation
Women Helping Women Fund

LEVEL II: \$5,000+

Bank of America Charitable Found.
BNSF Railway Foundation
Elizabeth Pool Charitable Trust
Ferraiuolo Foundation
Fidelity Charitable
First Interstate Bank
Helen Donigan
Horizon Credit Union
James Hawley
Jeff Shaffer
Jeri Self-Merritt
Joe Frank
JW Webb
Kaiser Aluminum
Lauren Webb
Lisa Shaffer
LPL Financial

Mt. Spokane Pediatrics
Nancy Barthelmess
Terry Thoren
The Benevity Community Impact Fund

LEVEL III: \$2,500+

Barb Richardson
Carole Hemingway
Debbie Duvoisin
Eric Rosentrater
Heather Rosentrater
Itron, Inc.
Kim Zentz
Moss Adams LLP
Robert Pierce
Sally Pritchard
Steve Duvoisin
Stone Group of Companies
Tom Richardson
Tom Tremaine
Umpqua Bank

LEVEL IV: \$1,000+

Aimee Maurer
Amalie Day
AZ Zaman
Barb Umbdenstock
Becky Sechler Patnoi
Betty Culnane
Bob Lee
Camille Christiansen
Carla Cicero
Carol Haugen
Chapter & Verse
Chuck Zimmerman
Claudette Kenmir
Craig Lee
Dan Rey-Bear
Dana Morris Lee
Deanna Hildenbrand
Debbie Zimmerman
Debra Schultz
Dennis Vermillion
Devin Broussard
Donna Stambaugh
Ed Brandstoettner
Elizabeth Mattana
Erica Hallock
Erika Zaman
Fidelity Charitable – Hugnahaph Fund
Fidelity Charitable – Sweet Giving
Account
Fortitude Financial
Gail Daehlin
George Girvin
Google
HUB International Limited
Innovia Foundation – Matthews
Mahoney Donor-Advised Fund

Jamie Billings
Jan Wigen
Janet Brougher
Jeanette Hauck
Jim Vernon
Joan Menzies
Joanne Rounseville
Josh Maurer
Julie McCulloh
Julie Schmidt
Karen Weis
Kathy Golden
Kathy Greco
Katie Gilsdorf
Keane Sweet
Ken Cruz
Keri Buster
Kim Pearman-Gillman
Kurt Dehmer
Larissa Williams
Latisha Hill
Laura McAloon
Lila Girvin
Linda Hendricksen
Lisa Brown
Lynda Hall
Marjorie Peterson
Mark Hendricksen
Mark Stambaugh
Marlene Feist
Mary Cameron
Mary DeLateur
Marybeth Smith
Maurer Law Office
Meg Curtin Rey-Bear
Meg Miller
Merrie Dehmer
Mitch Swenson
Molly Philopant
Nancy Mahoney
Nikki Smith
Patsy Etter
Phebe Thompson
Richard Umbdenstock
Rick Pearman-Gillman
Robin Harrison
Russ Feist
Schwab Charitable Fund
Sharen Keattch
Sherry Lee
Susan Ashe
Susanne Hartung
Terry Hauck
Thayne McCulloh
Tighe Smith
Tom McAloon
U.S. Charitable Gift Trust
Wendle Motors

Join Us Going Forward

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FREEDOM. DIGNITY.**



DVAM 2021: This photo was taken in October during Domestic Violence Action Month where YWCA leads the community in awareness and action around domestic violence in Spokane. Learn more at ywcaspokane.org.com/dvam.

COMMUNITY AWARENESS & EDUCATION

YWCA Spokane is proud to offer training and education for community members, organization, and businesses who would like learn more about race and gender-based inequities and violence, its impact on our community, and what we can do individually as well as collectively to make a difference. Last year, we provided free education and training to over **1800 community members**.

YWCA Spokane

930 N Monroe St, Spokane, WA 99201
Front Desk: 509-326-1190

24hr Free & Confidential Helpline:

Call: 509-326-2255

Text: 509-220-3725

Email: help@ywcaspokane.org

Learn More:

Impact: ywcaspokane.org/impact

Give: ywcaspokane.org/how-to-help

Services: ywcaspokane.org/services

News: ywcaspokane.org/blog

Learn: ywcaspokane.org/training

Advocate: ywcaspokane.org/rsj

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